

Member Survey Results

Summer 2023



KGRC Member Survey 2023

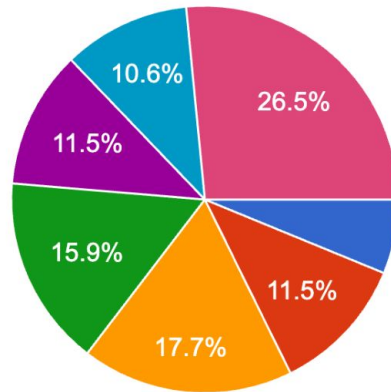


- This KGRC Member Survey was conducted during the beginning of the 2023 season.
- A total of 113 responses were provided
- The intent of the survey was to:
 - Gather information on our membership population
 - Gather feedback on the use of the current pool facilities and amenities
 - Gather feedback on positives and areas for improvement from membership
 - Gather feedback regarding potential improvements through a major renovation
 - Gather ideas for the major renovation
 - Determine members that might be interested or well qualified to support the renovation

Member Survey Results - Q1

1. How long have you been KGRC Members?

113 responses



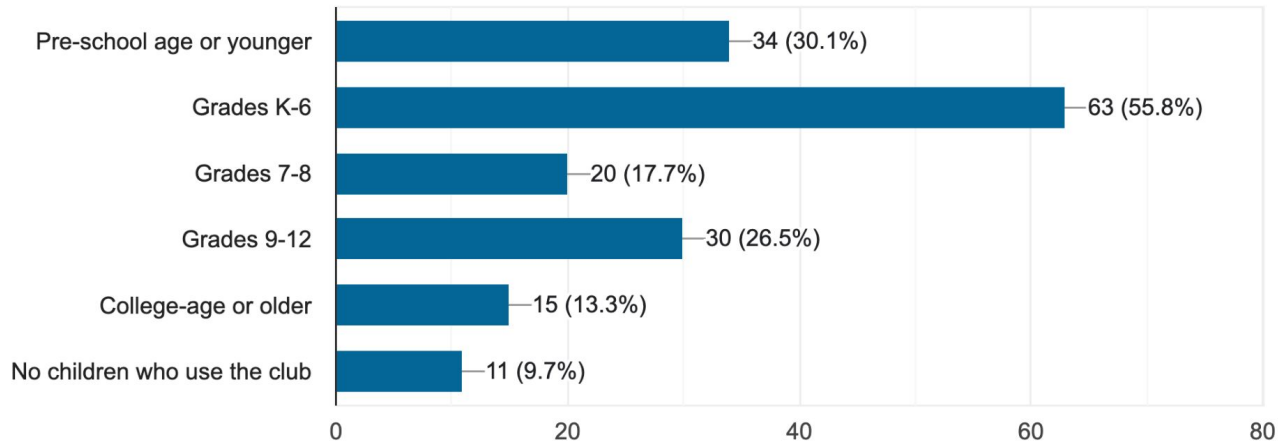
- This is my first year
- 1 year
- 2 years
- 3 years
- 4-6 years
- 7-9 years
- 10 or more years

Member Survey Results - Q2



2. How old are your children who use the club? (check all that apply)

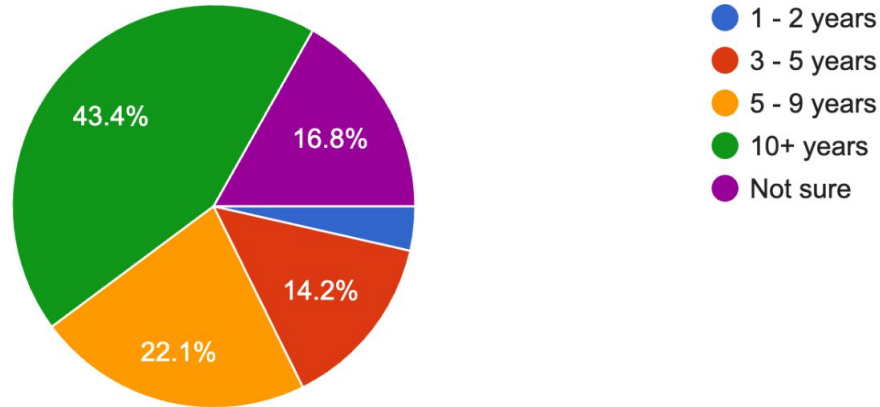
113 responses



Member Survey Results - Q3

3. How long do you anticipate that you will remain a member at KGRC?

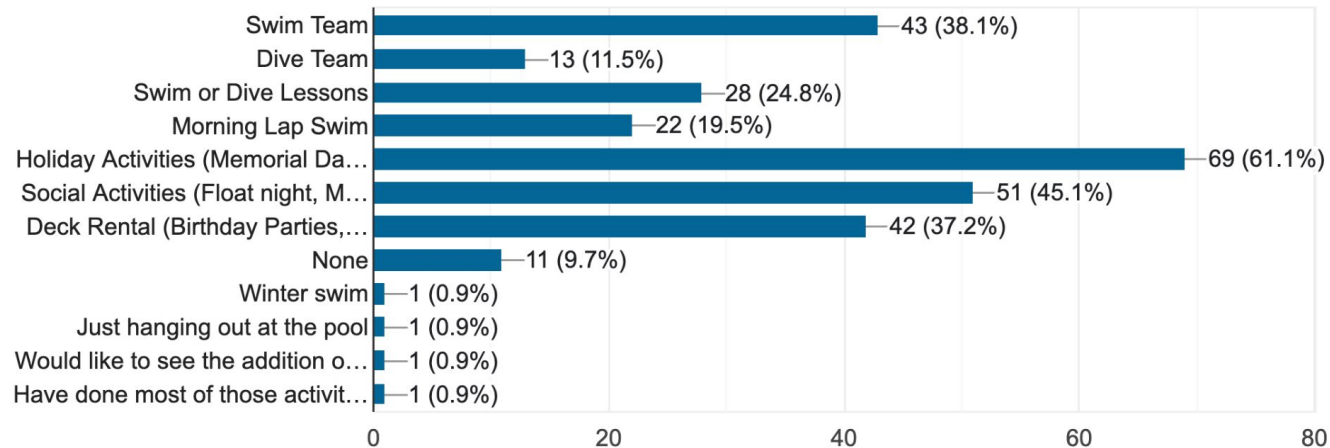
113 responses



Member Survey Results - Q4

4. Do you or your children participate in the following activities? (check all that apply)

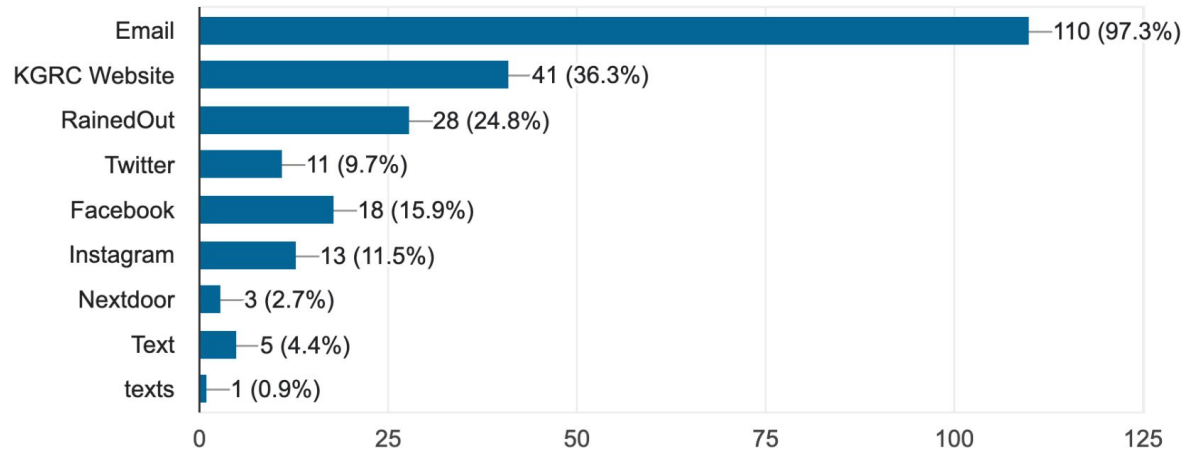
113 responses



Member Survey Results - Q5

5. How do you prefer to receive information from KGRC? (check all that apply)

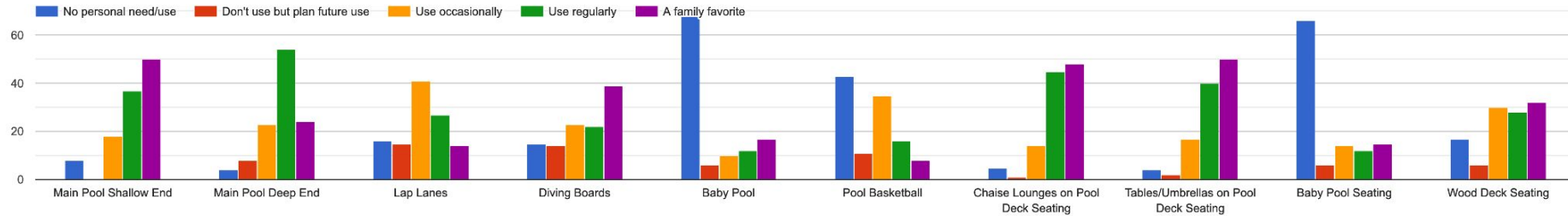
113 responses



Member Survey Results - Q6

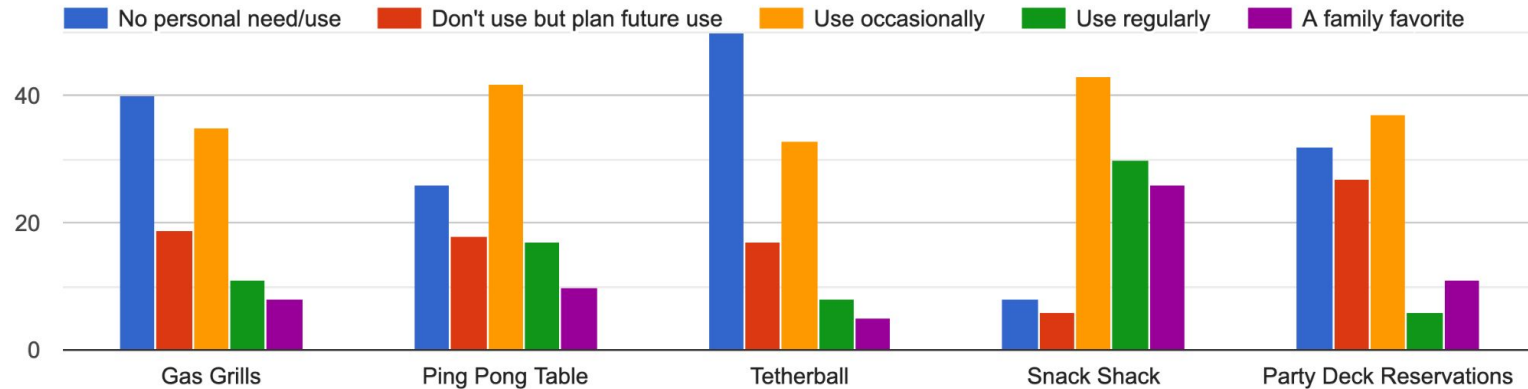


6. Please tell us how your family and guests use these pool features:



Member Survey Results - Q7

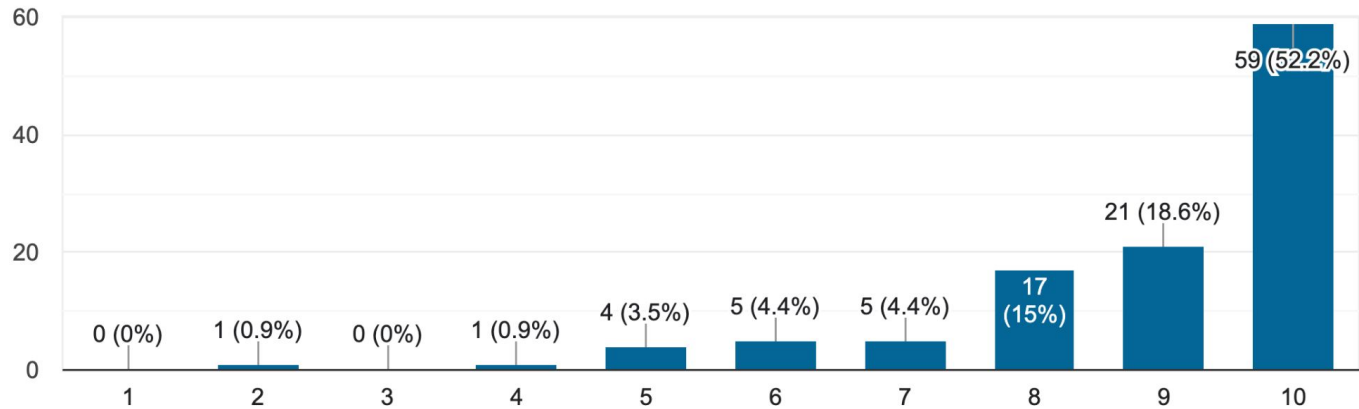
7. Please tell us how your family and guests use these pool amenities:



Member Survey Results - Q10

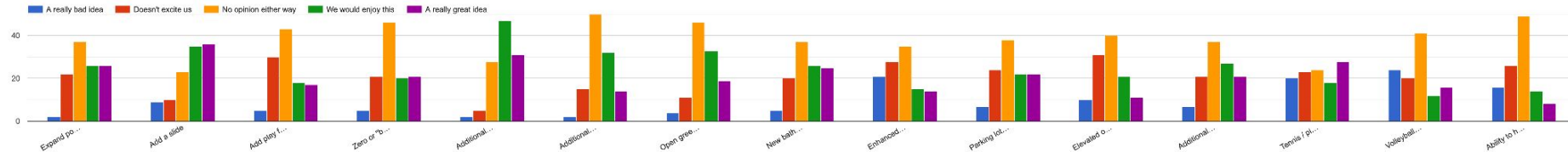
10. How likely is it that you would recommend joining KGRC to a friend?

113 responses



Member Survey Results - Q11

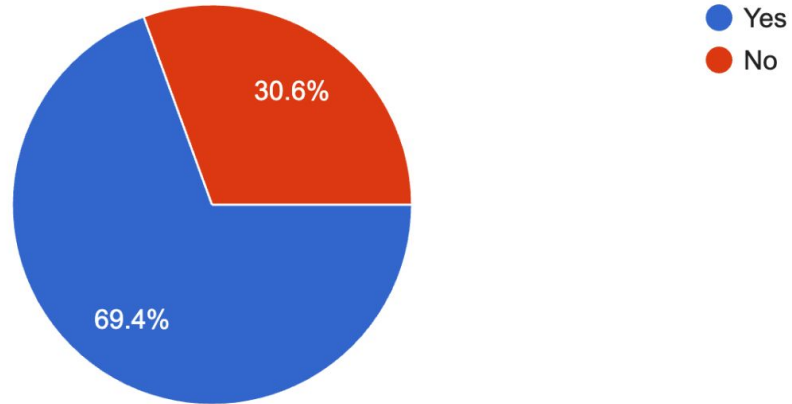
11. We are developing designs for our renovation with safety, member preferences, and cost as important considerations. Please provide your feedback on following ideas: (Please note, some of the following features may not be feasible based on factors including available land and financial constraints. However, we do want to understand overall preferences regarding features from our members to inform our design concepts.)



Member Survey Results - Q13

13. Would you be willing to pay a special assessment to support renovations?

108 responses



Appendix

Member Survey Questions - Q1



1. How long have you been KGRC Members? *

☐ This is my first year

☐ 1 year

☐ 2 years

☐ 3 years

☐ 4-6 years

☐ 7-9 years

☐ 10 or more years

Member Survey Questions - Q2



2. How old are your children who use the club? (check all that apply) *

- ☐ Pre-school age or younger
- ☐ Grades K-6
- ☐ Grades 7-8
- ☐ Grades 9-12
- ☐ College-age or older
- ☐ No children who use the club

Member Survey Questions - Q3



3. How long do you anticipate that you will remain a member at KGRC? *

☐ 1 - 2 years

☐ 3 - 5 years

☐ 5 - 9 years

☐ 10+ years

☐ Not sure

Member Survey Questions - Q4



4. Do you or your children participate in the following activities? (check all that apply) *

- ☐ Swim Team
- ☐ Dive Team
- ☐ Swim or Dive Lessons
- ☐ Morning Lap Swim
- ☐ Holiday Activities (Memorial Day, 4th of July, Labor Day)
- ☐ Social Activities (Float night, Movie night, etc.)
- ☐ Deck Rental (Birthday Parties, Personal Gatherings)
- ☐ None
- ☐ Other...

Member Survey Questions - Q5



5. How do you prefer to receive information from KGRC? (check all that apply) *

- ☐ Email
- ☐ KGRC Website
- ☐ RainedOut
- ☐ Twitter
- ☐ Facebook
- ☐ Instagram
- ☐ Nextdoor
- ☐ Other...

Member Survey Questions - Q6



6. Please tell us how your family and guests use these pool features: *

	No personal ne...	Don't use but p...	Use occasionally	Use regularly	A family favorite
Main Pool Shall...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Main Pool Deep...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lap Lanes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Diving Boards	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Baby Pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pool Basketball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chaise Lounges...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tables/Umbrell...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Baby Pool Seati...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wood Deck Sea...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Member Survey Questions - Q7



7. Please tell us how your family and guests use these pool amenities: *

	No personal ne...	Don't use but p...	Use occasionally	Use regularly	A family favorite
Gas Grills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ping Pong Table	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tetherball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snack Shack	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Party Deck Res...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Member Survey Questions - Q8



8. Please let us know what you like about KGRC.

Long answer text



Member Survey Questions - Q9



9. Please let us know what has interfered with your family's enjoyment of the club.

Long answer text

.....



Member Survey Questions - Q10



10. How likely is it that you would recommend joining KGRC to a friend? *

	1	2	3	4	5	6	7	8	9	10	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely likely



Member Survey Questions - Q11



11. We are developing designs for our renovation with safety, member preferences, and cost as important considerations. Please provide your feedback on following ideas: (Please note, some of the following features may not be feasible based on factors including available land and financial constraints. However, we do want to understand overall preferences regarding features from our members to inform our design concepts.)

	A really bad idea	Doesn't excite us	No opinion either...	We would enjoy...	A really great idea
Expand pool to ...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Add a slide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Add play featur...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zero or "beach...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Additional pool...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Additional woo...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open green spa...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New bath hous...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enhanced bath ...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking lot reco...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Elevated obser...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Additional play ...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis / pickleb...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volleyball courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to host d...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Member Survey Questions - Q12



12. Please suggest any other renovation ideas you would like to see.

Long answer text



Member Survey Questions - Q13



13. Would you be willing to pay a special assessment to support renovations?

☐ Yes

☐ No

Member Survey Questions - Q14



14. If you would like to speak to a Renovation Planning Committee member regarding your survey response or to share additional details please let us know.

☐ Yes, please contact me via email

Member Survey Questions - Q15



15. If you or someone you know has expertise in the following areas and might be willing to help the committee please let us know.

- Architecture
- Civil Engineering
- Construction Management
- Land use laws and regulations

Short answer text



Member Survey Questions - Q16



16. If you would like to get involved and support the Renovation Planning Committee please let us know.

Short answer text

